

Helping bereaved families

Sources of help and support for family members, friends, schools and communities when a child or young person has died from cancer

Expertise.
Progress.
Community.



About this guide

Adapted from the CCLG resource entitled:

'Facing the death of your child', which
contains essential information for helping
parents to cope with the death of their
child. This booklet contains suggestions
of how others such as friends, neighbours,
schools and communities can help
bereaved families whose child
has died from cancer.



This booklet was written and reviewed by the CCLG Information Advisory Group comprising parents, carers, survivors and multi-professional experts in the field of children's and young people's cancer.

CCLG makes every effort to ensure that information provided is accurate and up-to-date at the time of printing. We do not accept responsibility for information provided by third parties, including those referred to or signposted to in this publication. Information in the publication should be used to supplement appropriate professional or other advice specific to your circumstances.

Funded by CCLG: The Children & Young People's Cancer Association

© CCLG 2025

This edition: October 2025

Next review date: October 2028



Contents

How to help	4
Coping with grief and loss	4
· What can you do?	5
• What can you say to them?	6
· How to help someone who is going through loss and bereavement	8
How schools can help	9
Resources for schools	10
Helpful resources	. 11
· Using social media	. 11
Books	12
Helpful organisations	14

The death of a child is a devastating experience for everyone who knew and loved the child. Suddenly, the promise of a young life with a future of hopes and dreams is gone. This simply does not make sense and goes against how we expect normal life to be. The loss of a child is intense and profound.

How to help

Coping with grief and loss

Grief is a natural response after someone you love has died. The death of a child or young person is particularly hard to accept and cope with, and parents will grieve for their child over a long period of time.

Bereaved parents experience painful and strong emotions. They may find that their grief is overwhelming and takes up all of their energy, making it hard to cope with any other demands on them. As a result, parents will often not be able to ask for, or find, the support that might help them at this time.

Grandparents too may find that they are overwhelmed by grief, often feeling that it should have been them, not their grandchild, who has died.

Children grieve too. Some children are able to talk openly about their feelings which may help them to cope with the death of their brother, sister, friend or family member. Other children find it harder to say how they feel and may need help to communicate in other ways.

Bereaved children are very sensitive to the emotions of their parents and may not want to discuss their thoughts and fears with them, feeling that their worries may worsen their parents' sadness. Bereaved parents may themselves feel that the strength of their own grief means that they do not have the capacity to fully support their other children.

There is no right or wrong way to grieve and it can't be forced or hurried. Whatever your relationship with the child who has died, there is plenty of help and support available to help understand and process grief.

What can you do?

Parents may not feel that you really understand their feelings of total devastation. They may find it difficult to ask for help and may withdraw from others.

However, you can help them in many different ways. The suggestions below may help you understand what you could do to help them at this difficult time. These suggestions can also help you to feel that you are doing something useful for them:



Do practical things like cooking, shopping, washing and ironing to take away the burden of having to think about doing these things.



Take care of their other children, so your friend can have some time for themselves, either alone or as a couple.



Drive them, for example, to the shops, when they feel they cannot face the traffic.



Some friends can listen but others find it too upsetting. If you find you can't listen, it doesn't mean you don't care. Offering to do things instead lets your friend know you are trying to support them.



Your friend is likely to need more support as the weeks go by, when they begin to feel everyone has forgotten them. People tend to phone and offer support in the beginning. The longer you remain in contact, the more you will be able to help your friend. Frequent but short contacts are really appreciated.



Your friend may have difficulty in accepting your healthy family. Try not to feel guilty or upset about this. At this time, it is really difficult for them to think about anyone else's point of view.



Your friend will appreciate honesty and if you want to tell them how difficult it is for you to understand, you can say "I just cannot begin to understand how terrible this must be for you".

What can you say to them?

The following suggestions may help:



Try not to say "How are you?" Although very well intentioned, your friend will probably feel the need to say "fine". Sometimes, comfort can come from simply putting an arm around your friend and saying very little. Or, if you are ready to hear the answer, you can say "How are you really feeling?"



Try not to say "The good die young" or "God needed him" or "She was too special". The list of these could be endless and, while there may be truth in some of them, your friend is unlikely to find them helpful.



Euphemisms such as 'fallen asleep' are not helpful. It can be difficult to use the word died, but it is the truth. To say to your friend they have 'lost' their child makes them sound careless. The best words are often the ones your friend uses. You will soon pick up how they refer to their child who has died.



It is almost never helpful to say to someone "You can always have more children". This may or may not be true. The child who has died can never be replaced. He or she was absolutely unique and individual.



Don't cross the road to avoid speaking to your friend, even if you feel you want to. This can feel very hurtful. If you do not know what to say, then be honest and say so. You can still acknowledge your friend's sadness even if you are unable to say anything. They had no choice that their child died, but you do have a choice in how to be a real friend.



Listen to your friend talk, accepting what is said rather than giving reassurance and advice. It is hard to listen to anger, sadness, accusations and dark thoughts, and listening to the same things can be difficult but it will help your friend to process their grief. Try to understand that there will be times when your friend does not want to talk and wishes to be on their own.



Look after your friend's physical needs. For example, encourage them to eat and get enough rest. You may be able to help them resume activities they had previously enjoyed.



Talk about your friend's child in everyday conversation. There may be some bereaved parents who do not want their child's name mentioned but most do. You will not be reminding them about their sadness, because it is there all the time. Parents will probably welcome the chance to talk about their child for the rest of their lives.

It is also devastating for you to hear that a child you know has died. While you were probably told it may happen, no one believes it really will happen, and the news often comes as an enormous shock.

Everyone hopes that the poorly child will escape, and be the one who is cured against all the odds. This may make you worry about your own family as well as feeling desperately sorry for your friend and their family. Some people feel guilty about this, however, when a tragedy like this happens, it is natural to feel this way.

How to help someone who is going through loss and bereavement

- Let your genuine concern and caring show.
- Be available or arrange for someone to be available for them.
- Allow them to talk about their feelings, both positive and negative.
- Remember, there is no right or wrong way to feel after a loss. Everyone will find their own way of dealing with it.
- Don't let your own feelings of helplessness keep you from offering support.
- Don't avoid grieving brothers or sisters because you feel uncomfortable.
- Don't say you know how they feel, unless you have had the same loss. Never tell them what they should feel.
- Don't try to find something positive to say about their loss. This can trivialise it in their eyes.
- Stay in contact and offer practical help.



How schools can help

This section has been written to help schools understand what they can do after a pupil has died.

Parents usually contact the school after their child has died. Schools often want to have a special assembly or service. Check that it is not too soon, or at a time that is too difficult for the family. This is particularly important for schools where there may be a brother or sister as no-one wants to make the situation more difficult than it is already.

- Make sure that all staff are aware and that there is one key person to remain in contact with the family. Talking to many different members of staff may become too difficult for the family. Make sure, too, that all staff are telling the same story.
- It is important for the school community to acknowledge the death of a pupil. This needs to be done in a way that will convey the importance of each individual in the community, and respects the child and his or her family.
- Think about the impact on staff. They should only be asked to speak to classes if they feel able to deal with pupils' reactions and questions.
- Consider telling pupils in small groups if possible. This will allow for questions and expression of feelings.
- Consider how the family would feel about staff or pupils attending the funeral.
- Consider the school's policy regarding its staff and pupils attending funerals of former pupils.
- Arrange for support to be available for both pupils and staff.

- Think very carefully if there is a surviving brother or sister and how you
 will include them in any memorials. Talking with them and their family
 will ensure the best level of support is available. Make sure you treat the
 surviving brother or sister in a way that is acceptable to both the child and
 the family.
- The school may also feel they would like to make a more permanent memorial to the child in the following months, such as a bench or seat with a plaque, or special tree planted.
- Listen to pupils if they want to talk and don't change the subject when they mention their friend and how they are feeling.

Resources for schools

Cruse Bereavement Care www.cruse.org.uk/get-help/for-schools

Child Bereavement UK www.childbereavementuk.org/what-we-provide-for-the-education-sector

Childhood Bereavement Network www.childhoodbereavementnetwork.org.uk/if-you-need-help-around-death/schools

Grief Encounter www.griefencounter.org.uk/professionals-schools

Helpful resources



Staff at the hospital where the child was treated, including the Young Lives vs Cancer Social Work team, can provide advice to the child's family about the services available locally that may be able to help and support them.



Your general practitioner (GP) will be able to provide advice about the services available locally. This may include information about local bereavement services, support groups, and organisations that offer other support, including practical, emotional and financial help.



Schools may be able to provide information about local services, offer advice and sometimes access to counselling services for the siblings of the child who has died.



Religious organisations: The chaplain at the hospital, or your local religious leader can offer support and advice.



Your local hospice: Hospices are specialists in looking after patients with terminal illnesses and their families. They usually offer information, advice, emotional support and bereavement care services to everyone in the local community.

Using social media

There are many social media groups dedicated to those coping with bereavement and loss. These can offer a safe supportive space to be open and honest about how you feel with others who understand. This can be very helpful, but it can also mean that you are exposed to other people's grief at a vulnerable time which can be even more overwhelming. As with all social media, try to keep a balance and step back if needed.

The books included on this list are suggestions and do not mean that they are recommended by CCLG. We know that grief is very personal and what is helpful for one person may not be for another. These titles are in print at the time of publishing this booklet, but may not stay up-to-date.

Other suggested reading lists can be found at: www.winstonswish.org/suggested-reading-list www.childbereavementuk.org/pages/category/books-resources www.ataloss.org/bereavement-resources www.griefencounter.org.uk/get-support/readinglist

Books for young children

Badger's Parting Gifts

Varley, S. ISBN 1849395144 The animals of the forest are heartbroken when Badger dies, but gradually find ways to remember him.

Goodbye Mog

Kerr, J. ISBN 0007149698 The final book of the popular cat series.

I'll Always Love You

Wilhelm, H. ISBN 0780788710 A short introduction and conversation starter.

The Lonely Tree

Halliday, N. ISBN 0953945987 A story using the simple metaphor of trees to explain the cycle of life.

Muddles, Puddles and Sunshine: Our Activity Book to Help When Someone Has Died

Crossley, D. ISBN 1869890582 Practical activities and conversation starters for bereaved children.

Overcoming loss

Sorensen, J. ISBN 1843106463 Activities and stories for children.

The Coat I Wear

Maxwell, M. ISBN 0993117902 A story which follows the grief of a child after their sibling dies.

Water Bugs and Dragonflies:

Explaining Death to Young Children

Stickney, D. ISBN 0829816240 A story following waterbugs developing into dragonflies for death. Beautiful and easy to understand.

What Does Dead Mean? A Book for Young Children to Help Explain Death and Dying

Jay, C. and Thomas, J. Guides children through questions they often ask about death and dying.

When Someone Very Special Dies: Children Can Learn to Cope with Grief

Heegaard, M. ISBN 0962050202 An activity book for children to start talking about feelings, and death.

Books for older children and teenagers

A Young Person's Guide to Dealing With The Loss of a Brother or Sister

Young Lives vs Cancer www.younglivesvscancer.org.uk

Charlotte's Web

White, E. ISBN 0141354828 Beautiful story introducing death, in a novel. Ideal to be read over a period of time as a story, or read independently.

Facing Death and Talking About It

Young Lives vs Cancer www.younglivesvscancer.org.uk Written to help young people who are not going to recover from cancer talk to their family, partner and friends.

The Harry Potter Series

Rowling, JK

Deeply entrenched themes of death, loss and bereavement throughout, may help children to understand feelings.

Books for adults

A Child's Grief: Supporting a Child When Someone in their Family Has Died

Stubbs, D. et al. Useful for any adult who is supporting a child through bereavement.

Bereaved Children and Teens: A Support Guide for Parents and Professionals

Grollman, E. ISBN 0807023078 For adults supporting children and young people.

Helping Children Cope with Grief: Facing a Death in the Family Wolle D. ISBN 085060550Y

Wells, R. ISBN 085969559X For adults supporting children.

Michael Rosen's Sad Book

Rosen, M. ISBN 1406317845 A moving picture book which considers the effect that sadness can have. May help to reassure children that it is ok to be sad sometimes.

Straight Talk About Death for Teenagers: How to Cope with Losing Someone You Love

Grollman, E. ISBN 0807025011 Suggests how to deal with grief and other emotions.

A Teenager's Guide to Getting On With Life After Death

Grief Encounter www.griefencounter.org.uk

When a Friend Dies

Gootman, M. ISBN 1575421704 A book for teenagers about grieving and healing.

Helping Teens Work Through Grief

Perschy, M. ISBN 0415946964 Useful hints for professionals working with bereaved teenagers.

Talking About Death: A Dialogue Between Parent and Child

Grollman, E. ISBN 0807023639 Straightforward book, a guide to talking about death.

You Just Don't Understand: Supporting Bereaved Teenagers

MacKinnon, H.
Practical guidance on supporting a teenager who is bereaved.

Helpful organisations

A Child of Mine

www.achildofmine.org.uk

A charity led by bereaved parents offering practical information, guidance and support. The website also lists local support groups around the UK.

At a Loss

www.ataloss.org

UK wide bereavement signposting and information.

Care for the Family

www.careforthefamily.org.uk/family-life/bereavement-support

Christian faith-based charity that supports families.

Child Bereavement UK

www.childbereavementuk.org Helps families have the support they need to rebuild their lives when a child dies.

Child Death Helpline

www.childdeathhelpline.org.uk Tel: 0800 282 986

A helpline staffed by trained volunteer parents who have suffered a loss of their child.

Child Funeral Charity

www.childfuneralcharity.org.uk

Offers financial support with the costs of a funeral for families.

Childhood Bereavement Network

www.childhoodbereavement network.org.uk

An organisation for those working with bereaved children, young people and their families across the UK.

The British Humanist Association

www.humanism.org.uk

Represent the interests of ethically concerned but non-religious people. Their celebrants provide non-religious funeral ceremonies.

Children of Jannah

www.childrenofjannah.com

Supports grieving Muslim parents and families following the death of a child or baby.

The Compassionate Friends

www.tcf.org.uk

Charity dedicated to the support and care of bereaved parents, siblings and grandparents who have suffered the death of a child/children.

Cruse Bereavement Care

www.cruse.org.uk

Offers counselling and support for all bereaved people.

Good Grief Trust

www.thegoodgrieftrust.org/find-support Helping all those affected by grief in the UK to find tailored support.

Grief Encounter

www.griefencounter.org.uk Supports bereaved children and teenagers.

Hope Again

www.hopeagain.org.uk

A safe place where young people can share experiences and learn how to deal with grief.

Hospice UK

www.hospiceuk.org/information-andsupport/i-need-support-bereavement Advice and information on

bereavement support.

Rainbow Trust Children's Charity

www.rainbowtrust.org.uk

Practical and emotional support for families who have a child with a lifethreatening or terminal illness.

Samaritans

www.samaritans.org

Tel: 116 123

Support anyone in distress and offer a 24-hour helpline.

Sibling Support

www.siblingsupport.co.uk

Helps young people whose brother or sister has died.

Together for short lives

www.togetherforshortlives.org.uk
Supports families caring for a seriously
ill child to access care and support,
including bereavement support.

Ripples of Compassion

www.ripplesofcompassion.com

Help and support for bereaved parents and siblings.

Winston's Wish

www.winstonswish.org

Practical support and guidance to bereaved children, their families and professionals.

Young Lives vs Cancer

www.younglivesvscancer.org.uk
Information and support for children
and young people with cancer and
their families.

There may be other charities and organisations local to you who can offer help and support. Your GP or the hospital where the child has been treated may be able to advise.

We are CCLG: The Children & Young People's Cancer Association, a charity dedicated to creating a brighter future for children and young people with cancer. Powered by expertise, we unite the children and young people's cancer community, driving collective action and progress.

We fund and lead pioneering research, provide trusted information and guidance for children and young people with cancer and their families, and bring together professionals to improve treatment, care, and outcomes.

Our expert information helps children and young people and everyone supporting them, to navigate the challenges of cancer and its impact, offering reassurance and clarity when it's needed most.

Our work is funded by donations. If you would like to help, text 'CCLG' to 70085 to donate £3 or visit www.cclg.org.uk/donate. You may be charged for one text message at your network's standard or charity rate. CCLG will receive 100% of your donation.



We want our information resources to be relevant and useful. Tell us what you think by scanning this code to complete a short survey or contact us at publications@cclg.org.uk



Century House, 24 De Montfort Street Leicester LE1 7GB 0333 050 7654 info@cclg.org.uk | www.cclg.org.uk



CCLG and The Children & Young People's Cancer Association are operating names of The Children's Cancer and Leukaemia Group, registered charity in England and Wales (1182637) and Scotland (SC049948).

